ADMINISTRATIVE POSITION ANNOUNCEMENT

TITLE OF POSITION/RANK: Senior Systems Analyst

DEPARTMENT: Fordham IT, Rose Hill

RESPONSIBILITIES:

- Maintains competency in one or more in the following areas of focus:
  - System Engineer for Linux systems
  - Cloud service management (SaaS, PaaS, IaaS, et al)
  - Storage (NAS)
  - System Virtualization
  - Network Security
  - Vendor Management
  - Process Automation/DevOps
  - Project Management (traditional/agile)
  - System Lifecycle management
  - System Design and Architecture

- Advises team activity in the identification of many of the following:
  - Business requirements
  - Functional designs
  - Process designs
  - Prototyping
  - Testing
  - Training
  - Defining support procedures
  - Service levels
  - Restoration objectives in the event of a loss of service

- Supports the integration of layered products including but not limited to Databases, Web Services, Applications Services, and Data Transformation tools.

- Assures adherence to proper processes and procedures as defined in latest documentation pertaining to infrastructure, design, configuration, process and procedures.

- Amends documentation as needed.

- Facilitates open communication and collaboration with the team and all client stakeholders.

- Operates in an advisory role within areas of competency.

- Incorporates best practices into all recommendations for pre-deployment, implementation and day forward processes.

- Needs to be available for support (which may be off-hours); this includes acting as on call resource during extended coverage periods on a rotating basis; overnight, and weekend support; participating in Incident Response, Disaster Recovery, and Business Continuity testing or execution as needed.
QUALIFICATIONS:
- Bachelor’s Degree preferred.
- Minimum 5 years’ of system administration experience.
- Good communications and leadership skills.
- Expert level knowledge of Linux server administration (Redhat preferred).
- Strong skills in the following ITIL practices are required:
  - Change management
  - Incident management
  - Problem management
  - Service management
- Experience with a major cloud services (eg Azure, Amazon AWS), virtualization, VMWare, networking, firewalls, programming or scripting skills are a plus.

SALARY: Commensurate with experience

FLSA CATEGORY: Exempt

START DATE: 9/02/19

SEND LETTER AND RESUME TO: hire_eft_pub@fordham.edu

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